

WiFi HELP DESK



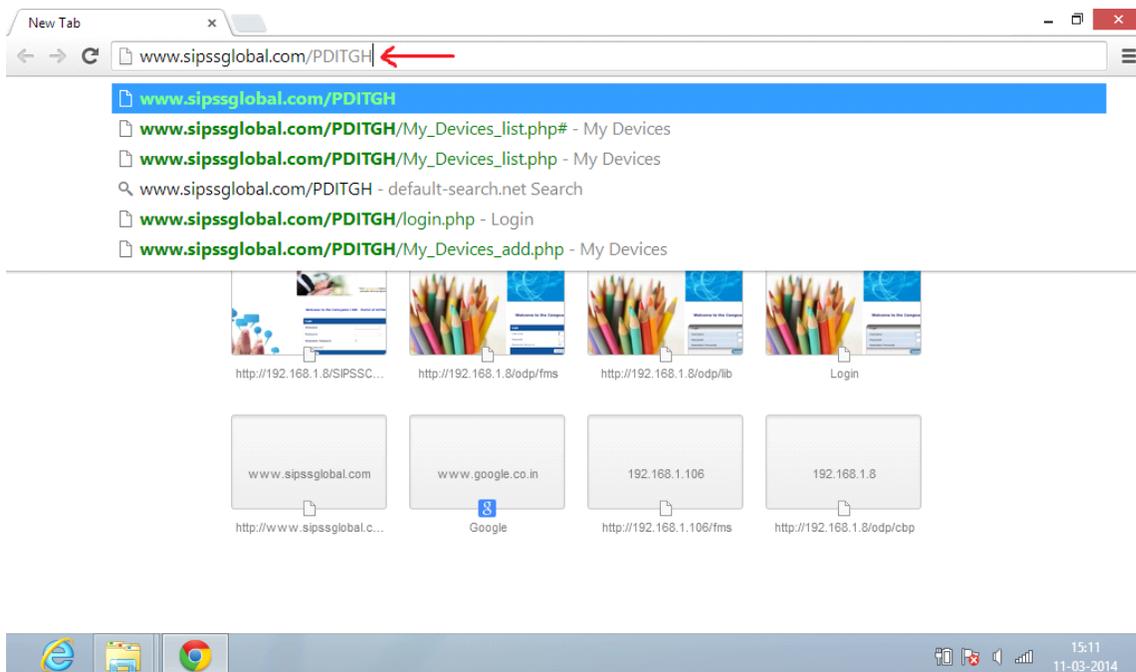
WiFi help Desk User Manual

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Step 1

- To access “wifi help- desk” enter this URL "www.sipssglobal.com/PDITGH" on address bar of your browser.



Step 2 - Registration

- Here you can register by click "Register here"

WiFi HELP DESK

FOR PDIT - GIRLS HOSTEL - HOSPET- KARNATAKA

Username:

Password:

Remember Password:

Not a User Yet? [Register Here](#) ←

Already a User but [Forgot password?](#)

Instant Help & How to Topics - Please Follow by Clicking the Below Links

WiFi Helpdesk Portal User Guide | How to Find the [MAC Address](#) | More Technical Discussions

Please have your suggestions to info@sipsglobal.com

Trouble in Registering / Login in - Please Let us Know by [Creating a Ticket](#)

- To register, you should enter your E-mail id, name, USN number/Registration number, contact number, department and also choose a password.
- And you should agree the agreement, Terms and Conditions.

Registration Page - Automated Registration & Activation Process

User Email: (Please provide the accurate accessible E-Mail ID once you register your Roll No / USN No with an E-mail ID, It is not easy to change the mapping)

Password:

Re-enter password:

Name: (Please Provide the Correct Name as Per records for Verification)

Registration/USN No: (Only Permitted Nos are allowed to Register, If you No is not appearing as not permitted or appearing as Already Registered Please Let us Know)

Contact No: (Please Provide the Accurate No to enable us to Serve you remotely) Your Mobile no is safe with US.

Department: Please select

Rich Text Editor: [Style] [Font] [Size]

Remarks:

View Source

*** - Required fields**

MANDATE SERVICE USAGE AUTHORIZATION AGREEMENT

You are about to access the Internet through a wireless Internet access node (the "Service") operated by SIPS55-GLOBAL For PDIT Hospet at Girls Hostel. The purpose of the Service is to provide wireless Internet access to Authorized residents of PDIT HOSPET Girls Hostel. You may use the Service only if you agree to the following terms of service each time you access the Service.

Terms of Service (TOS) Access to WiFi.

The WiFi service is provided by PDIT-HOSPET for its Students / Residents of Girls Hostel for educational references. Your access to the Service is completely at the discretion of PDIT HOSPET, and your access to the Service may be blocked, suspended, or terminated at any time for any reason including, but not limited to, violation of this Agreement, actions that may lead to liability for PDIT HOSPET, disruption of access to other Users or networks, or violation of applicable laws or regulations. PDIT HOSPET may revise the TOS at any time. You must accept this Agreement each time you use the Service and it is your responsibility to review it for any changes each time. This is a secured wireless network. No network communication is 100% secure. Please remember: NO network communication should be considered private or protected. All communication over PDIT HOSPET network is subject to monitoring. Additionally, media and material stored in PDIT HOSPET network environment are subject to disclosure under the Freedom of Information Law. PDIT HOSPET reserves the right to reduce throughput or access as need be. Acceptable Use of the Service. Your use of the Service and any activities conducted online through the Service shall not violate any applicable law or regulation or the rights of PDIT HOSPET, or any third party. PDIT HOSPET cannot accept any responsibility for any injury or loss that results from inaccurate, unsuitable, offensive, or illegal Internet communications.

Disclaimer.

You acknowledge that you are using this portal to register and get the access granted for your own device/s and responsible for all the communication initiated from your device, if you won't share the service granted to you to anybody as well held responsible for all such communication initiated from / through the device. Also agree

(i) that the Service may not be uninterrupted or error-free;

(ii) that viruses or other harmful applications may be available through the Service;

(iii) that PDIT HOSPET does not guarantee the security of the Service and that unauthorized third parties may access your computer or files or otherwise monitor your connection.

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THE USE OF THE SERVICE FOR THE FOLLOWING ACTIVITIES IS PROHIBITED:

Spamming and Invasion of Privacy of Others, Violating Intellectual Property Law, Transmitting Obscene or Indecent Speech or Materials, Transmitting Defamatory or Abusive Language, Hacking or Distribution of Internet Viruses, Worms, Trojan Horses, or Other Destructive Activities.

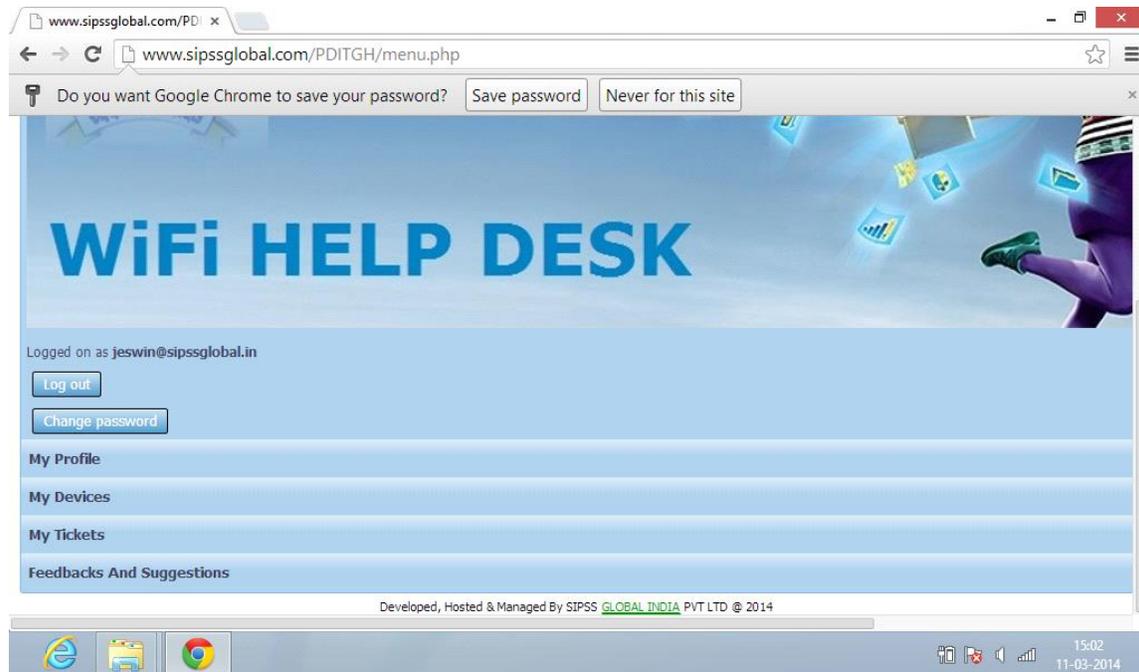
I Agree the Agreement and confirm all the info Provided Above Is True.

[Back to login page](#)

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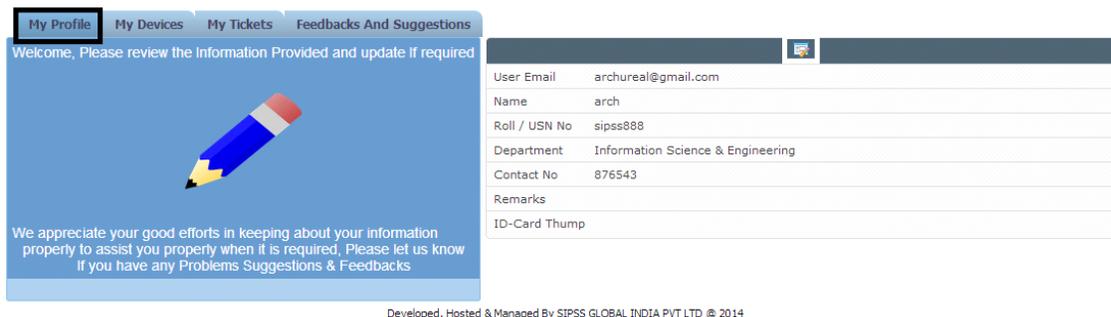
Step 3 - Menu

- After registering you can login your account .To login, you should enter your "user name"(Registered mail id) and "password".
- Here you can change your password, register your devices, register your complaints and also you can update your feedback and suggestions by using the menu options.



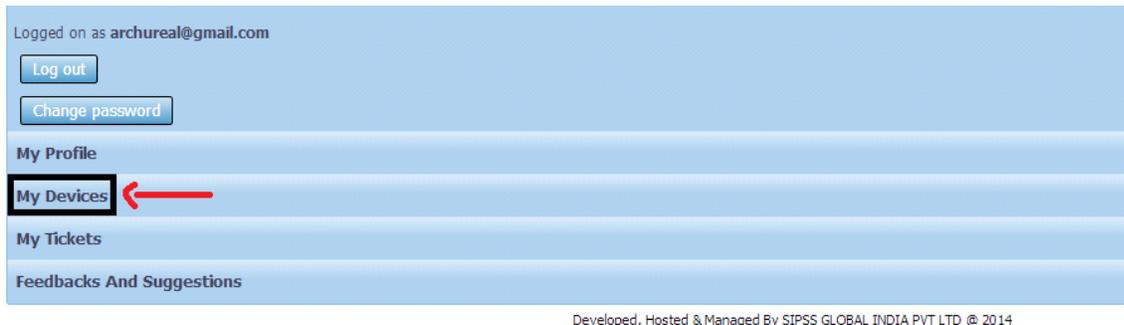
Step 4 - Edit your profile

- You can edit your profile through "my profile" option.

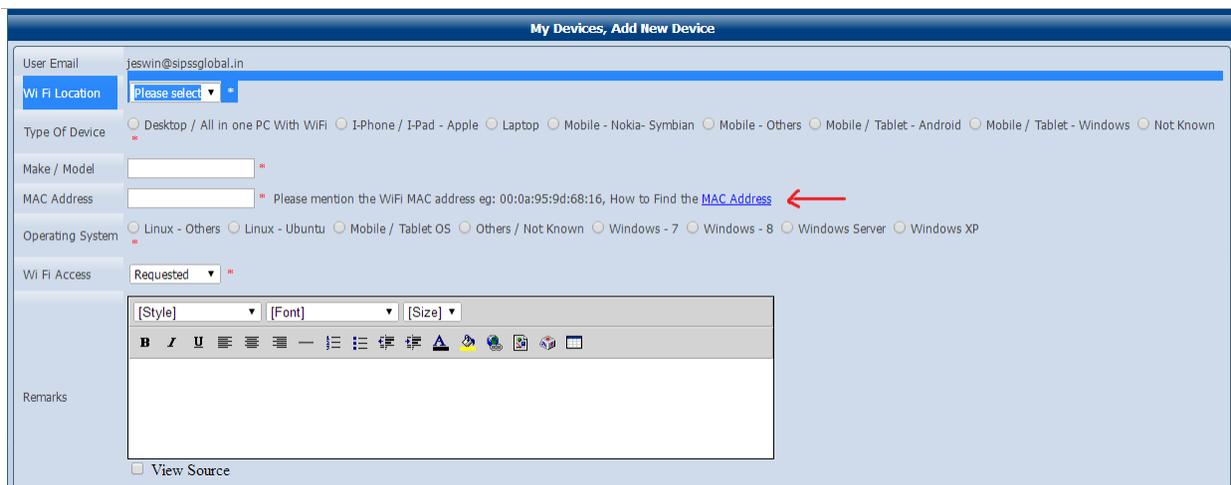


Step 5 - Register Devices

- By clicking "My Devices" option , you can register your devices such as, mobile phones,Tablets, Laptops etc.



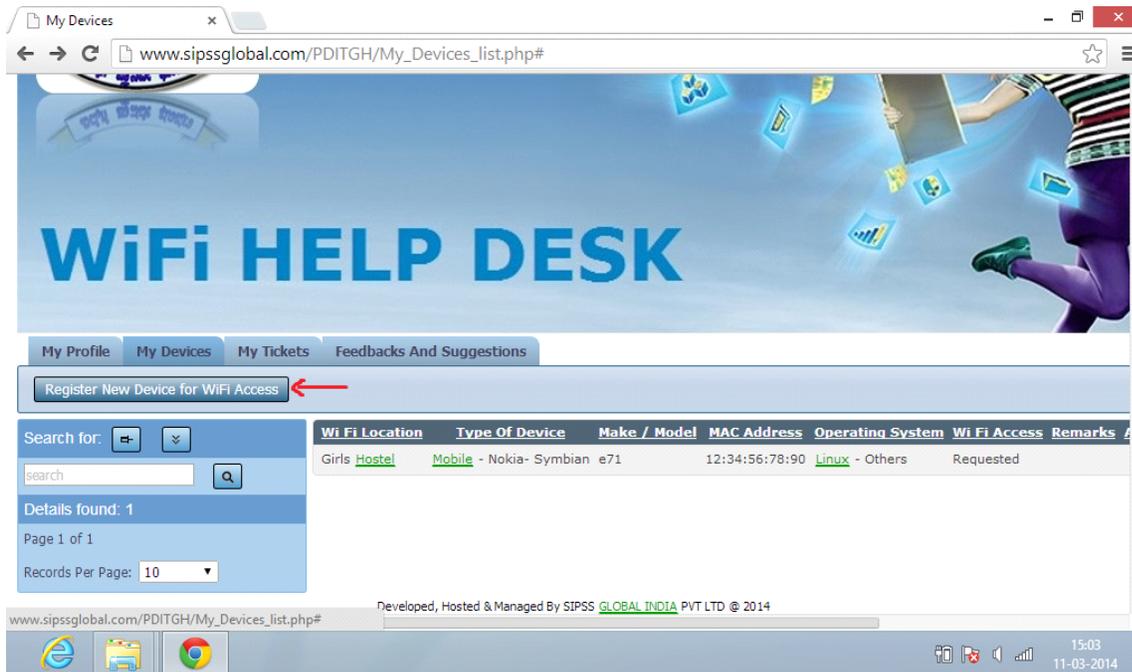
- In this option you can select your device types and can add your MAC address and your device model.
- For finding MAC address of your devices click "How to find the MAC address" link



The screenshot shows a form titled "My Devices, Add New Device". The form fields include:

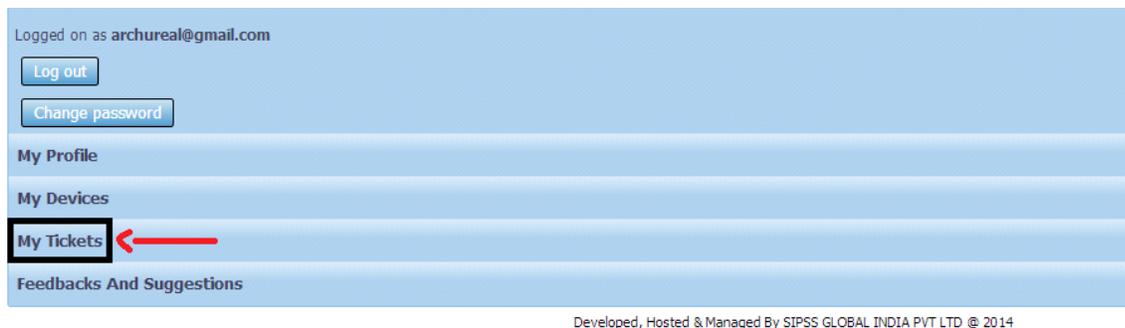
- User Email: jeswin@sipssglobal.in
- Wi-Fi Location: Please select *
- Type Of Device: Radio buttons for Desktop / All in one PC With WiFi, I-Phone / I-Pad - Apple, Laptop, Mobile - Nokia - Symbian, Mobile - Others, Mobile / Tablet - Android, Mobile / Tablet - Windows, and Not Known.
- Make / Model: Text input field *
- MAC Address: Text input field * with a note: "Please mention the WiFi MAC address eg: 00:0a:95:9d:68:16, How to Find the [MAC Address](#)" (with a red arrow pointing to the link).
- Operating System: Radio buttons for Linux - Others, Linux - Ubuntu, Mobile / Tablet OS, Others / Not Known, Windows - 7, Windows - 8, Windows Server, and Windows XP.
- Wi-Fi Access: Requested *
- Remarks: A rich text editor with a toolbar (Style, Font, Size, Bold, Italic, Underline, Bulleted List, Numbered List, Indent, Outdent, Undo, Redo, Link, Unlink, Image, Table) and a "View Source" checkbox.

- You can register more than one devices through "Register new devices for wifi access"

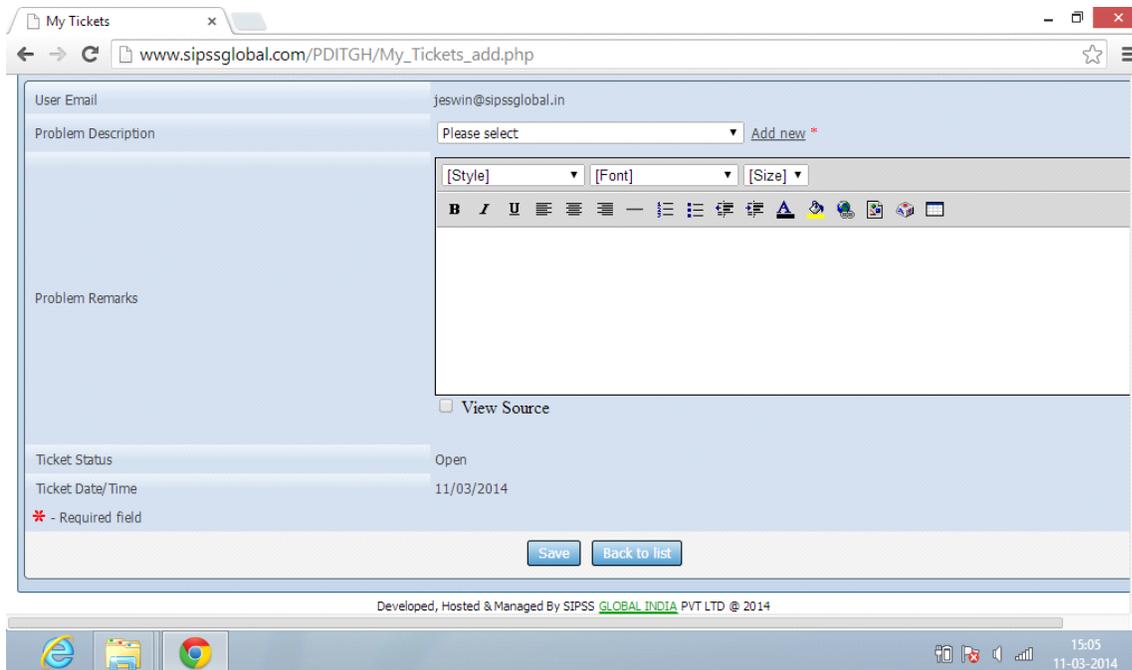


Step 6 - Register Problems

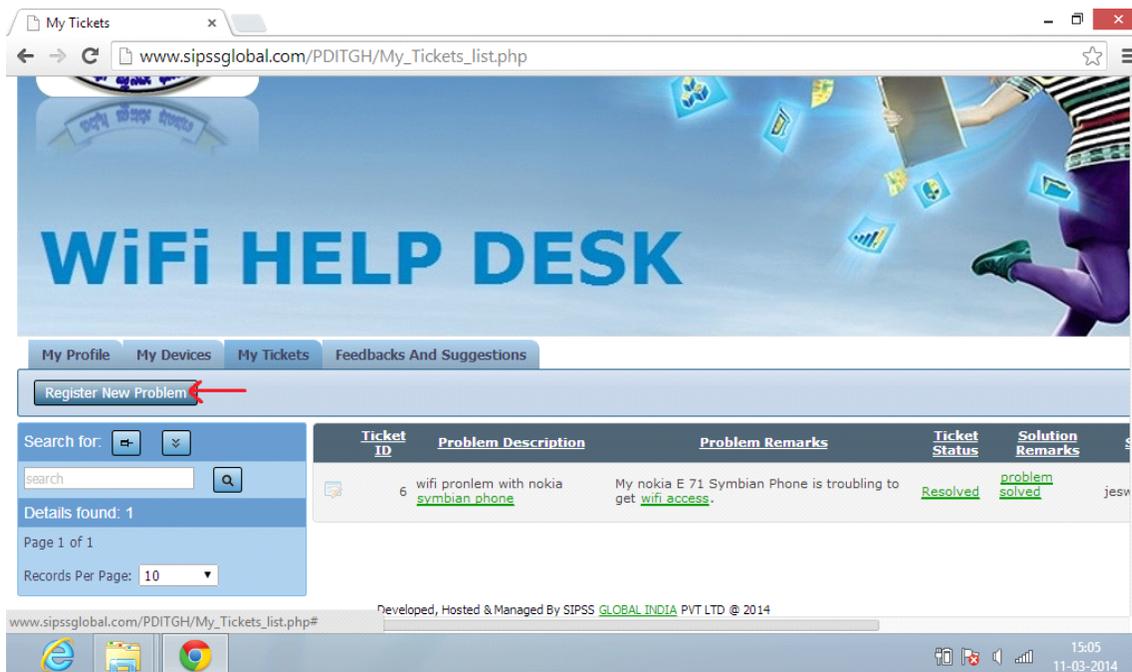
- For register your wifi problems, go to "My Ticket" option.



- Here you can mention your problem, and click save. Your problem will register.



- For register new problems click "Register new problems"



Step 7 - Feedback and Suggestions

- Also you can update your feedback and suggestions by clicking "feedback and suggestions" option.

