



The Power of We™

# What's New with IP Office 8.1



Increased scalability, new Linux-based option, world-class video collaboration\*, networking, new support services, powerful new mobility features, Microsoft Lync platform integration\*, and cost-saving system management enhancements\*.

## A PLATFORM FOR GROWTH

IP Office now easily and cost-effectively scales to 1,000 users per server (previously 384 users), and can network up to 32 locations. With centralized licensing and system management and powerful resiliency and redundancy options, IP Office is ideal for any midsize enterprise.

## WORLD-CLASS VIDEO COLLABORATION

**Integration with Radvision Scopia® video solutions\*** - Enter a new world of mobile, desktop and room-based video with IP Office and Scopia solutions.

Collaborate with video on popular iOS devices. Meet with colleagues, clients and partners via video without compromising security. Move up to sophisticated room-base video and watch productivity soar.

**Enhanced Avaya Flare® Experience\*** - Call, check voice mail, instant message and see your colleagues' presence from you Apple iPad or Windows device.

We've added point-to-point video calling so you can take real-time collaboration to new and better places.

## ENHANCED MOBILITY

### New Mobile Device\* -

Our new IP DECT R4 wireless phone lets you roam your building, campus, or warehouse and stay in contact. The Avaya D160 includes programmable buttons, and is easily managed via the IP Office Manager interface. Deploy up to 384 DECT R4 sets on an IP Office system.



### Simplified Mobile App Deployment -

Allow mobile workers to easily download and configure Avaya one-X® Mobile Preferred to their smart phone. Administrators simply check a box and IP Office automatically sends an email alert; with just a couple taps mobile workers are connected and productive anywhere.

## About Avaya

Avaya is a global provider of business collaboration and communications solutions, providing unified communications, contact centers, networking and related services to companies of all sizes around the world. For more information please visit [www.avaya.com](http://www.avaya.com).

## MICROSOFT LYNC INTEGRATION

Integrate the rich collaborative experience of IP Office with Microsoft Lync platform. Click to call contacts. Easily go from IM to a call. Access your corporate directory. All without costly voice licenses, complex administration tasks or server modifications.

## NETWORKING FOR YOUR BUSINESS

The Avaya 3500 series Ethernet switches offer enterprise-class networking built and priced specifically for small and midsize businesses. With plug and play simplicity, Avaya IP phones are up and running in minutes.

## AVAYA SESSION BORDER CONTROLLER FOR ENTERPRISE\*

The Avaya Session Border Controller\*\* (SBC) supports enhanced security for SIP trunks, serving as a security and demarcation point between the IP Office and the SIP trunk service provider. Avaya SBC fits into a layered security approach, and is easy to install and manage for increased security and flexible communications.

## IP OFFICE SUPPORT SERVICES

New support services provide remote technical support, major software upgrades, software patches and updates, and enhanced remote connectivity. Options include 24x7 support and parts replacement and simple, flexible IP Office support through your partner, backed by Avaya.

## ADDITIONAL IP OFFICE ENHANCEMENTS

**Simple Backup and Restore\*** - Automatically backup and restore messages, user settings, greetings and more via local or remote FTP. Schedule them when it's most convenient: now, daily, weekly, or monthly.

**Contact Store Voice Recording\*** - Contact Store is now available on the new Linux-based server, IP Office Server Edition, and the IP Office Unified Communications Module (UCM). Voice Recording Library Authentication provides secure, tamper-proof recordings.

**Secure Remote Services Enhancements\*** - Enable your Avaya authorized partner to maximize uptime through secure SSL/VPN remote services. It's now easily configured to securely monitor and access applications and other LAN devices on your network (available with IP Office 500 v2).

For more information about Avaya IP Office, contact your Avaya authorized partner or visit [www.avaya.com/small](http://www.avaya.com/small).

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\* The Avaya IP Office 8.1 release was made generally available in July 2012. Items identified with an asterisk were added in December 2012 via feature pack addition.

\*\* The Avaya Session Border Controller for Enterprise 6.2 release is required, if deployed with SIP trunks on IP Office R8.1 or later.